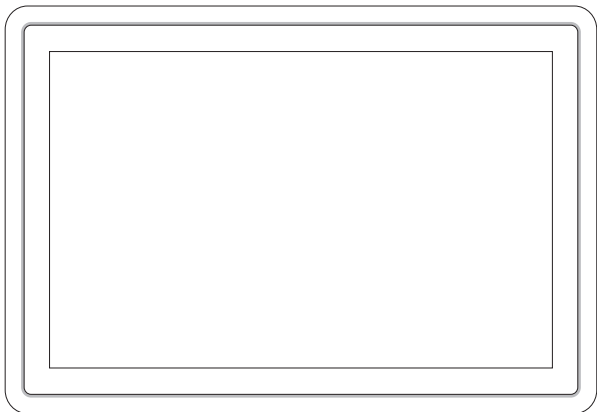




Wi-Fi PHOTO FRAME



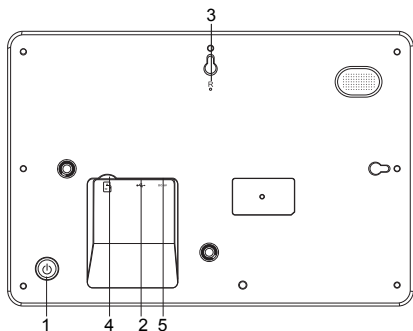
USER MANUAL

PFF-1010Black

Before connecting, operating or adjusting this product, please read this user's manual carefully and completely.

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1. POWER

After connecting the power adapter, press and hold the power button for approximately 5 seconds (until screen turns on).

When the screen is on, press and hold the power button for approximately 3 seconds to access reboot or power off menu. Short pressing the power button will turn the screen on/off (the photo frame will still remain on).

Note: To avoid possible damage to the photo frame, do not unplug the power adapter. Instead press the power button for 3 seconds and then tap "power" off on the screen.

2. USB

Connect a Micro USB flash drive. This feature is for uploading of photos only and not for connecting to computers/ mobile devices.

Note: The USB flash drive is recognized as a "SD Card" when inserted into the frame

3. RESET

Use a needle or Small paper clip to reset the unit.

4. MicroSD card

The Photos on the SD CARD must be uploaded/ Imported to the frame to be viewed.

To Backup photos from the photo frame onto a SD CARD follow the below steps: -Step

1: Insert an SD Card (maximum size of 32GB) and insert it into the Micro SD Slot. -

Step 2: On the Photo Frame, navigate to "Settings"

-Step 3: Go to "Backup and Restore"

-Step 4: Tick "Automatic Backup"

-Step 5: Tap "Backup frame to SD CARD"

5. DC

Connect DC adapter to power on the device.

Getting started

Congratulations with your brand new Frameo photo frame!

If you are new to using Frameo then start by following the Frameo quick setup or follow the on-screen guide when powering it on for the first time.

Once you have set up your Frameo frame, you can start connecting it to your friends and family.

Frameo app

To send photos to your frame, use the Frameo app for iOS or Android.



Find the Frameo app by scanning this code:



For Android:

Search for "Frameo" on [Google Play](#).

For iOS:

Search for "Frameo" on [App Store](#).

Frameo quick setup

When starting your frame for the first time, you will need to setup the frame.

- Select a language. This will be the language used on the Frameo.
- Connect your frame to the internet by connecting it to a Wi-Fi.
- Frameo may ask you to update to the latest version. It is recommended to update your frame before continuing if asked to.
- Enter your name, and the location where you have placed your frame e.g. "John Doe" and "Living room", "Kitchen" or "Office". Finally set the timezone if not already correct.


Start using Frameo

Next step is to connect Frameo with your friends and family by providing them with a code from your frame.

If you want to be able to send photos to the frame yourself, start by downloading the app for iOS or Android on [App Store](#) or [Google Play](#). Then use the code to connect your frame and app as described below.

Connecting a new friend

Make sure that your friend has downloaded and installed the Frameo app.

Click the add friend icon on your frame . A dialog will appear showing a connection code, which is valid for 12 hours.

Now share this code in whatever fashion you prefer e.g. SMS, E-Mail, IM, phone call, to your friend.

Once your friends have added the code in their Frameo app, they will automatically appear on your frame and be able to send you photos.

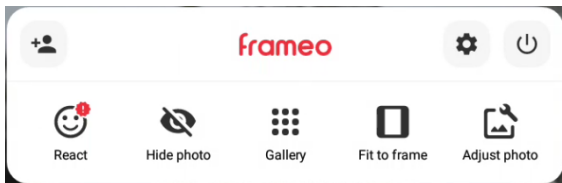
Read chapter [Change options for a friend](#) to *allow* connected friends, to retrieve and share the connection code via the smartphone app.



Navigating your Frameo

Swipe left or right to go through your photos.

To access the menu, simply tap once on the screen.



In the menu you will find the most used features.

+ Add friend

This will generate a code that you can share with your friends and family so they can connect and send photos to your frame.

⚙ Settings

Opens the [Settings](#).

🔌 Power menu

Opens the [Power menu](#)

😊 React

React to received photo and the sender will be notified through the Frameo app.

🚫 Hide photo

Hides the current photo. This means that the photo will no longer be shown in the slideshow. If needed the photo can be shown again through the settings menu.

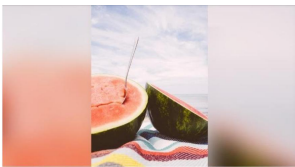
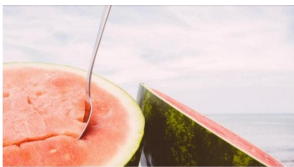
📖 Gallery

Opens a gallery which allows for easy and fast navigation through your photos.


🖼 Fit to frame/Fill frame

This toggles how the photo is shown.

The Fill frame option is the default. The photo is scaled so that it fills the whole screen. It will be centered around what is selected as the most important part. See the first picture below.




Adjust photo

Allows you to adjust the position of the photo in the frame for an even better fit. Here you can also use to rotate  your photo.

Interacting with videos





When a video is shown two additional controls are shown. One for play/pause of the video and one to control the volume level for video sounds.

Press  to start the video playback. Pressing  will pause the video playback.

Press  to open the volume slider. Use the slider to adjust the volume level for video sounds.

Pressing  will mute the video while pressing  will unmute the video.

Power menu

Tap the power icon  to access the power menu. Here you can power off using , restart your frame using  or enter sleep mode using .



NB. Make sure to always use the power off button on the device or in the power menu to turn Frameo off. Never disconnect power when Frameo is running.

Settings

Through the settings, you can personalize your frame to your needs.

My frame

Frame name

Changes the name of your frame. This is also the name that connected friends and family will see in their list of connected frames in the smartphone app.

Frame location

Changes the location of your frame. This is the location displayed on your friends' and family's list of connected frames which can help to distinguish frames from each other.

Set language

Sets the language used on the frame.

Set time zone

Sets the time zone used on the frame.

Enable/Disable 24-hour format


Enables, and disables, 24-hour time format.

Manage photos

In the manage photos menu you can see how many photos are on your frame and the storage they use. You can also see the amount of storage left available on your device for storing new photos.



Show/hide photos

Select which photos to hide by tapping them. Hidden photos will NOT be deleted from your frame and you can always select them to be shown again.

Use  to hide or show all photos.

Delete photos


Select photos that you want to permanently delete from your frame by tapping the photo.


Use  to select or deselect all and  to permanently delete the selected photos.



Import photos

Allows you to import photos from an external storage (e.g. microSD card).

Before you try to import photos, make sure you have an external storage (e.g. microSD card) inserted into your frame with the photos you wish to import.

Start by selecting the photos that you want to import onto your frame. Once selected tap the import button  to start the import process.

Use  to select or deselect all photos on the external storage (e.g. microSD card).

Use  to set the sort order of photos before import and  to order by ascending/descending.

It is currently not possible to add a caption or define the most important part of the photo when using the import function. An alternative for this is to add yourself to your friend list and send the photos using the app.

Export photos


Allows you to export photos from the frame to external storage (e.g. microSD card).

The export function will export all photos on the frame as well as profile pictures.

My Friends


This list contains all the connected friends that are allowed to send photos to your frame.

Change options for a friend

Click the options icon  to open the friend options menu. From here you can allow / disallow if a friend may share the code to the frame. If this is enabled the friend can retrieve and share the code to the frame from his/her app.

From the options menu you can also delete a friend, by pressing the DELETE FRIEND button. This will remove the friend from the list and thereby remove their permission to send photos to the frame. You will then be asked to confirm the removal and if you would like to remove all photos previously received from this friend.

Add person

To allow a new person to send you photos, simply tap the add friend button  and share the presented code in whatever way you prefer.

Display

Brightness level

Adjust the brightness level of the screen.

Sleep mode

Frameo offers a sleep mode which turns off the screen to reduce power consumption. The default setting is to turn off the screen at 23:00 and turn on the screen again at 07:00. To change this just set the sleep mode start/end time.

Your frame is not powered down or in standby, so you will still be able to receive photos during sleep mode.

Slideshow

Timer

Set the duration that a photo should be displayed before showing the next photo.

Show caption

Sets whether or not to display the captions that your friends have sent with the photo. Check to display captions. Uncheck to hide captions.

Fill frame

Sets the default frame photo setting. Check to set default to fill which makes the photos fit the device screen according to the most important part of the photo. Uncheck to make the photo fit inside the screen of the device, adding blurred bars on the sides or top/bottom

Photo display order

Sets the order in which your photos are displayed on the frame.

- By date: Photos are shown newest to latest.
- Shuffle: Photos are shuffled and shown in a random order.

Autoplay

Enables/disables autoplay of videos in the slideshow. Videos can always be manually started regardless of this setting.

Video playback

Determines how videos should be played when autoplay is enabled.


- Loop videos: The video will loop until the slideshow timer is up.
- Play once: The video will play once and show it's thumbnail until the timer is up.
- Play once and continue: The video will play once and continue to the next photo, or video, once it completes.

Video volume


Adjust the volume level for video sounds on the frames.

Wi-Fi

Set which Wi-Fi the frame connects to. If you are connecting to a network with a captive portal

Connection status will say that Wi-Fi login is required and show . Tap this to open a login screen where you can enter credentials to access the network.

Wi-Fi details

Use  to show details about the current connected Wi-Fi.

Reset Wi-Fi

Use  to delete all Wi-Fi information and restart your frame.

Notifications

Show notifications

Enables/disables whether notifications are shown in the slideshow (e.g. when a new photo is received).

Notification volume

Adjust the volume level for notification sounds.

Storage space

Enables/disables notifications shown when frame storage is low.

Backup

Enables/disables notifications shown if automatic backup has failed.

Network connection

Enables/disables notifications showing network connection status.

New photos

Enables/disables notifications shown when receiving new photos.

New friends

Enables/disables notifications shown when new friends are added.

Software update

Enables/disables notifications shown when a software update has been installed.

Feature news

Enables/disables notifications shown when new exciting features are added.

Backup and Restore

Backup frame to external storage (e.g. microSD card)

Tap to make a backup of your photos, friends and settings. The time of the latest successful backup is also displayed here.

Any existing backup on the external storage will be overridden!

Automatic backup

If checked, your frame will automatically take a backup within 30 hours of receiving new photos or making changes to your frame.

Restore from backup

Before you attempt to restore your frame, start by confirming that your backup is up-to-date. This is done by confirming the date under “Backup frame to external storage (e.g. microSD card)”. If e.g. the last backup is too old or if no backup is made, then press the “Backup frame to external storage (e.g. microSD card)” button to make a new backup.

NB: To keep both the old and the new frame operational at the same time after restoring from backup, please make sure that both frames are updated to the latest version beforehand.

If you wish to restore a backup on a frame that has already been setup, then you must first reset the frame. This is done by pressing the “Reset frame” button. This will delete all data on the Frameo and reset the Frameo to its setup screen.

On the setup screen you can select the “Restore from backup” button which will restore your frame according to the backup.

If the “Restore from backup” button isn’t visible, then confirm that the external storage (e.g. microSD card) is correctly mounted.

Reset frame

Removes all data from your frame.

This will permanently remove all your photos, friends/connections and settings.

Help

Open source libraries

Opens a list of open source libraries used in the app and their licenses.

Share anonymous analytics data

Sharing anonymous analytics data helps us tremendously to improve the Frameo software. We understand if you do not wish to share this data with us. Keep it checked if you wish to help us improve Frameo. Set unchecked to deny the sharing of anonymous analytics data.

Guide

Opens the quick start guide, that was shown when you first started the frame.

About**Android version**

See what version of Android that is installed on the frame.

Peer ID

This is a unique ID for your photo frame. When contacting our support, please provide this ID with your message.

MAC

Shows the MAC address of your frame.

Frameo version

Shows what version of the Frameo software is currently installed on your frame.

Up time

Shows how long the photo frame has been powered on.

Check for update

Check if an update is available for your frame.

Beta program

If checked the device will join the Beta program where it will receive updates more frequently and before normal release devices.

Privacy

For more information regarding privacy, please visit <http://privacy.frameo.net>

Support

Please visit <http://frameo.net/helpcenter> for FAQ, support and to provide feedback.

Warranty, Compliance and Safety information

Warranty

Your Qualitel photo frame is subject to 12 month guarantee from the date of purchase.

As evidence of the date of purchase, please keep the sales receipt.

All defects attributable to material and manufacturing faults will be corrected free of charge within the warranty period, either by repairing or replacing the defective equipment.

The warranty does not cover damage caused by misuse or negligence or by excessive voltage. For example, faults on power line or damage caused by lightning.

The warranty does not cover consequential damage caused by use, failure or defectiveness of the product. In particular, no liability whatsoever is accepted for damage to property and pecuniary loss.

To claim under this warranty, please contact the retailer where you purchased your product.

Compliance

EN 55032:2015
EN61000-3-2:2014
EN55035:2017
IEC60950-1:2005
ICASA TA 2019/2436

Safety information

Basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons.

- Unplug the product from the wall outlet before cleaning, Do not use liquid cleaning materials nor aerosols. Use a soft damp cloth for cleaning.
- Do not place this product on unstable surfaces. The product may drop, causing damage to the product or injury to persons.
- Do not overload wall outlets and extension cords as this can result in fire or electric shock.
- Do not push foreign objects of any kind into this product through the cabinet slots as it may affect dangerous voltage points or short circuit parts that could result in fire or electric shock.
- Do not spill liquids on the product.
- Avoid moving or disconnection this product during a thunder storm as there may be a risk of electric shock from lightning.
- Do not use this product in the vicinity of a gas leak.
- Connect the power supply in the intended socket.
- Stow the cord in a way that it cannot cause injury to persons.