



Model: Milano CLI
Corded analogue telephone

INSTRUCTION MANUAL

Before operating this Telephone instrument please read these instructions carefully.

INTRODUCTION

Thank you for purchasing our product which adopts excellent workmanship and exceptional reliability.

Your telephone is designed to give you flexibility in use and high quality performance. To get the most from your new telephone, we suggest that you take a few minutes to read through this instruction manual to familiarize yourself with all the features of the product.

The product is guaranteed for 12 months from the date of purchase shown on your sales receipt. The guarantee does not cover damage caused by misuse or negligence or by excessive voltage. For example, faults on the telephone line or lightning.

SAFETY INSTRUCTIONS

When using your telephone instrument, the following basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons:

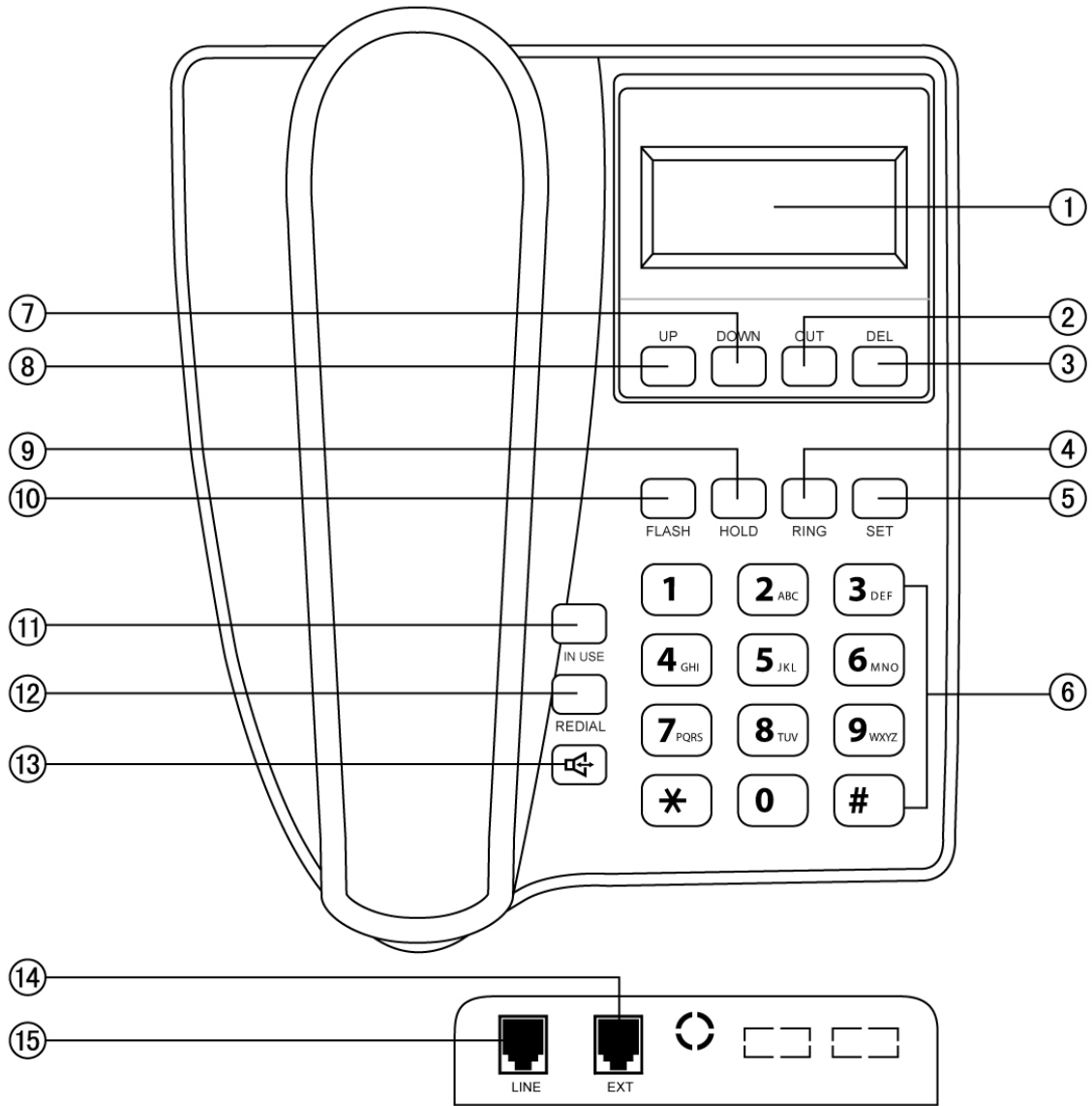
1. Read, understand and follow all warnings and instructions
2. Unplug the product from the wall outlet before cleaning. Do not use liquid cleaning materials nor aerosols. Use a soft damp cloth for cleaning.
3. Do not place this product on unstable surfaces. The product may drop, causing serious damage to the product.
4. Do not overload wall outlets and extension cords as this can result in fire or electric shock.
5. Never push foreign objects of any kind into this product through the cabinet slots as it may affect dangerous voltage points or short circuit parts that could result in fire or electric shock. Never spill any liquids on the product.
6. Avoid moving or disconnecting this unit during a heavy storm, as there may be a risk of electric shock from lightning. Avoid conversations during electric storms.
7. Do not use this product in the vicinity of a gas leak

FEATURES

- FSK/DTMF compatible with auto-detection
- 12 digit LCD display
- 99 incoming and 18 outgoing NUMBER memories
- 16 selectable ring tones
- 3 selectable music on hold melodies
- Do Not Disturb function
- Transfer function between paralleled phones (using 2 similar models)
- Secret code function in Do Not Disturb state to avoid missing VIP calls
- Pre-dial and edit function
- Redial function
- 2-step lock function

- Set PABX code
- LCD contrast adjustable
- Pulse/Tone dialing mode compatible
- Adjustable handsfree speaker volume
- Adjustable ringer volume
- Baby call function
- Handsfree speakerphone
- In use LED indicator

LOCATION DESCRIPTION



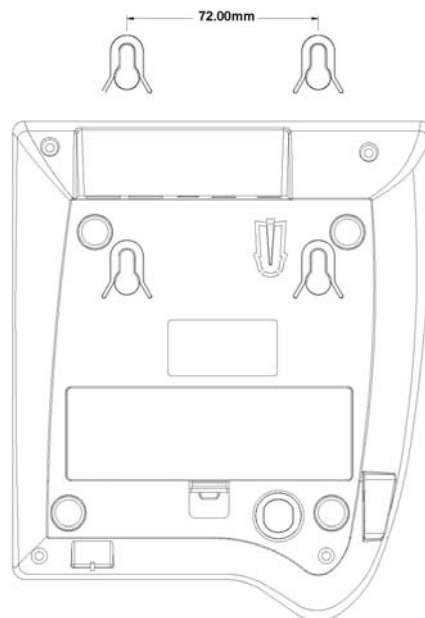
- | | | | |
|--------|-----------------|----------|--------|
| ① LCD | ⑤ SET | ⑨ HOLD | ⑬ H.F |
| ② OUT | ⑥ NUMERICAL KEY | ⑩ FLASH | ⑭ EXT |
| ③ DEL | ⑦ DOWN | ⑪ IN USE | ⑮ LINE |
| ④ RING | ⑧ UP | ⑫ REDIAL | |

GETTING STARTED

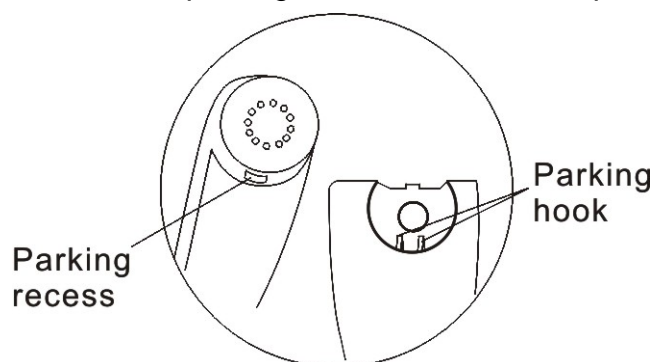
1. The unit requires 3×1.5V AA batteries which is not included in the packaging. Open the battery compartment cover and insert the batteries in the right polarity, then close the cover (Proposal: use alkaline batteries). The time should be displayed on the liquid crystal screen after the batteries are inserted.
2. Insert one end of the line cord into the connector marked “line” on the base of the telephone and the other end to the wall outlet.
3. Connect one end of the curly cord to the handset and the other end to the base of the telephone.
4. Set the dialling mode to PULSE or TONE depending on the service providers requirements.
5. Apply for caller identification from your service provider.

WALL MOUNT INSTALLATION

1. Mark two points on the wall that are 72mm apart to drill the fixing centers as shown below, check carefully that there are no pipes or electrical wires hidden in the wall where you are to drill the holes.



2. Fix two screws (not supplied) at the marked locations, leaving approximately 7mm between the wall and the screw head.
3. Hang the base unit on the screws using the wall mount slots.
4. You may need to remove the telephone from the wall and tighten the screws so that the base is securely fixed and does not wobble. Place the handset on the cradle with the parking hook on the cradle arranged to fit in the parking recess under the earpiece on the handset.



RECEIVING A CALL

1. On receipt of an incoming call, the telephone rings, and the LCD displays the caller's number, the date, time, incoming number and the **NEW** icon.
2. If the same number is received again, and the previous call has not been reviewed, the LCD displays **REP** icon.



When the incoming memory is full, the latest incoming number replaces the oldest number in the memory.

NOTE: For the phone to display incoming numbers and other information, you must have an active Caller Identification subscription with your service provider.



➤ From handset

1. Pick up the handset and talk to the other party.
2. To end the call, return the handset to the base.

➤ Switching to speakerphone

1. When using the handset, press  key and return the handset to the base.
2. To end the call, press  key again.

➤ From speakerphone



1. When the telephone rings, press  key and talk to the caller. For the other party to hear your voice clearly, speak into the speaker from a distance of not more than 32cm.
2. To end the call, press  key again.

MAKING A CALL


➤ From handset

1. Pick up the handset.
2. When you hear dial tone, dial the desired number.
3. The telephone will start to time the conversation after 6 seconds.
4. To end the call, return the handset to the base.

➤ From Speakerphone

1. press  key.
2. When you hear dial tone, dial the desired number.
3. The telephone will start to time the conversation after 6 seconds.
4. To end the call, press  key again.

➤ Pre-dialing function

1. When the handset is on the base, dial the desired number.
2. If a mistake is made, use the **DEL** button to edit the number.
3. press  key or pick up the handset and the number will be dialed automatically.

➤ Redial

1. Pick up the handset or press  key
2. Press the **REDIAL** button, the last dialed number will be dialed again.

REVIEWING, CALLING BACK AND DELETING INCOMING NUMBERS

➤ Reviewing




In on-hook state, press the **UP** or **DOWN** button to scroll through and review the numbers.

➤ Deleting Numbers

When the desired number is displayed on the LCD, press the **DEL** button, the number is deleted.

Press and hold the **DEL** button for 3 seconds, then all incoming numbers will be deleted.

➤ Calling back



1. Scroll to the desired number, press  key or pick up the handset, and the number is dialed out, or
2. Press the **REDIAL** button, the LCD displays **PICK UP**. Now press  key or pick up the handset and the number is dialed out. Or
3. Press and hold the **REDIAL** button until **PICK UP** flashes on the display. Now press  key or pick up the handset, the number is dialed out. If the PABX code is set, the telephone will detect and add the PABX code before the outgoing number. The PABX code will be dialed first, followed by a 2 second pause and thereafter the number.

REVIEWING, CALLING BACK AND DELETING OUTGOING NUMBERS

➤ Reviewing

In on-hook state, press the **OUT** button, then repeatedly press **OUT** to review the outgoing numbers one by one.

➤ Calling back

1. In on-hook state, press the **OUT** button to review the desired number, then press  key or pick up the handset, and the number is dialed out, or
2. Press the **REDIAL** button, the LCD displays **PICK UP**, thereafter press  key or pick up the handset, the number is dialed out.

➤ Deleting

1. In on-hook state, press the **OUT** button to scroll to the desired number.
2. Press the **DEL** button and the number is deleted, or
3. Press and hold the **DEL** button for 3 seconds and all numbers will be deleted.

MENU SETTINGS

➤ Setting date & time

1. In on-hook state, press the **SET** button, the year flashes on the display.
2. Press the **UP** or **DOWN** button to edit the year.
3. Press the **SET** button to confirm and enter into the month setting.
4. Repeat the above procedure to set the month.
5. Press the **SET** button to confirm, the display moves on to TIME setting (hour, minute). Use the same procedure to set the hour and minutes.

➤ **Setting Local Area Code**

1. After setting up the date and time, press the **SET** button. The LCD displays **CODE 0 ----** and the long distance code "0" flashes,
2. Press the **UP** or **DOWN** button to edit the flashing code from 0 to 9 or -.
3. Press the **SET** button to confirm and enter the next setting.
4. Repeat the above procedure to set the rest of the digits of the code.

➤ **Adjusting LCD Contrast**

1. After setting up the local area code, press the **SET** button, the LCD displays **LCD 08**
2. Press the **UP** or **DOWN** button to adjust the LCD contrast. A total of 16 levels can be selected.
3. Press **SET** key to confirm and exit.

In the on-hook state, press the FLASH button to enter the LCD contrast setting directly, then press the FLASH button continuously to adjust the LCD contrast.

SECRET CODE SETTING AND REMOTE MONITOR FUNCTION

➤ **Setting**

1. In the on-hook state, press and hold the **RING** button for 3 seconds, the LCD displays **Pin ----**.
2. Enter a 4-digit PIN using the numeric keys.
3. Press **DEL** to edit the secret code, press **SET** to confirm.
4. If the last digit of the secret code is #, the telephone will activate the remote monitor function.
5. Set the ringer to OFF. (Please refer to section "**SETTING RING TONE**").

➤ **Using the secret code function:**

1. **Secret code:** When the ringer is set on OFF (do not disturb mode), and a call is received the telephone will not ring although the calling party will hear a ringing tone. After 3 to 4 rings the calling party will hear a short beep sound. If the calling party knows your secret code and enters the secret code after hearing the beep sound, the telephone will start to ring. You are now able to answer the call by lifting the handset or by pressing the **SPEAKER** key.
2. **Remote monitor:** If the last digit of the secret code is #, after the calling party enters the correct secret code, the telephone will go into hands free mode automatically.
3. If the calling party keys in the wrong code, he/she will have to call again and key in the correct secret code.


NOTE: This function is useful only when the telephone ringer is set to OFF. The calling party must know the secret code in order to enable this feature.

TRANSFER BETWEEN PARALLEL PHONES

➤ **Setting paging number**

1. In on-hook state, press and hold the **SET** button, the LCD displays **EL--**
2. Key in "*" and the paging number (example "*1" and "*2"), using the **DEL** button to edit.
3. Press the **SET** button to confirm and exit.


➤ **Transferring a call between paralleled telephones:**

When receiving a call, use one of paralleled telephones to answer. Press “*” and the paging number that was set in the other telephone to transfer the call, the unit rings, pick up its handset or press  key to answer the incoming call.

NOTE: Use the same series telephones for the transfer feature to work. Any special services starting with “*” offered by your service provider may not function properly.

To obtain the best result for this function, you should insert the batteries.

ANTI-DIALING FROM PARALLEL PHONES FUNCTION

1. In the on-hook state, press and hold the # key for 3 seconds, the LCD displays **SPI ON**.
2. Press the  key twice and then
3. Press and hold the # key for 3 seconds again, the LCD displays **SPI OFF**.

When the anti-dialing function is set to ON, it will not be possible to make a call from a parallel telephone plugged into the same line.

SETTING THE RING TONE AND ADJUSTING THE RING VOLUME

There are 16 adjustable ring tones and ringing OFF for selection:


1. In on-hook state, press the **RING** button, the LCD displays **ring 02 db8**.
2. Press **RING** to select the desired ring or set ring OFF.
3. Press the **UP** or **DOWN** button to set the ring volume.
4. Press **SET** to confirm and exit.

NOTE: The volume ranges from 1db-8db, with 8db being the loudest. Ring OFF is “Do Not Disturb” mode. If the telephone is set to this mode, the telephone will not ring when there is an incoming call.

ADJUST HANDSFREE VOLUME

In hands free mode, press **UP** or **DOWN** to adjust the handsfree speaker volume, the LCD displays the volume level and there are a total of 4 adjustable levels.

SELECTING PULSE OR TONE DIALING MODE

1. In on-hook state, press and hold the * key for 3 seconds, the LCD displays **P**, the dialing mode is set to Pulse.
2. Press  key twice, then press and hold the * key for 3 seconds again, the LCD displays **T**, the dialing mode is set to Tone.

SETTING PABX CODE

1. In on-hook state, press and hold the **DEL** button for 3 seconds to set PABX code, the LCD displays **SET PCODE** and the “-” flashes.
2. Press the **UP** or **DOWN** button to set the PABX code from 0 to 9 or -.

3. Set to “_” if no PABX code is required.
4. Press the **SET** key to confirm and quit.

MUSIC ON HOLD

➤ Hold music selection


There are 3 adjustable melodies for selection

1. Lift the handset (off hook position) and press the **HOLD** button.
2. Press the **OUT** button to select the desired melody. The music will be played at the same time.
3. Press the **UP** or **DOWN** button to select the volume of music.
4. Press the **HOLD** button to quit.

When the HOLD button is pressed during a conversation the call will be placed on hold and the other party will hear music.

Press the **HOLD** button again to release hold mode and continue to talk over the handset, or Hang up the handset to enter into hands-free hold mode.

LOW BATTERY DETECTION

When the battery voltage is lower than 3.9V, the LCD displays “” icon to remind the user to replace the batteries.

FLASH FUNCTION

When you dial a number but the line is busy, press the **FLASH** button and then press the **REDIAL** button to dial the number again. The **FLASH** function is also used when the telephone is installed behind a PABX to transfer a call to another extension.

BABYCALL FUNCTION

In on-hook state, press and hold the **REDIAL** button for 3 seconds to activate the baby call function settings. The LCD displays **BABYCALL OFF**, press the **REDIAL** button to set it to ON, press the **SET** button. The LCD displays **NO CODE** (or the preset baby call number, press the **DEL** button to cancel), enter the baby call number using the numerical keys and press the **SET** button to confirm the number.

After setting the baby call function to the ON state, press any key except for the **REDIAL** button or pick up the handset and the baby call number will be dialed automatically.

When the baby call function is set to the ON state, you can still answer incoming calls.

NOTE: If you don't use the function, activate the baby call function settings as per above mentioned instructions and select **BABYCALL OFF**, then press the **SET** button to confirm.

LOCK

Turn the key to green, all numbers starting with “0” are locked

Turn the key to red, all numbers are allowed to be dialed out.

* **Emergency numbers starting with "1" such as 10111, 10177 can be dialled on both lock positions.**

NOTES

Please unplug the telephone line when replacing the batteries.

TROUBLESHOOTING TIPS:

- | | |
|---|---|
| No Dial Tone | <ul style="list-style-type: none">* Check hook switch to make sure it pops up |
| Can't dial out | <ul style="list-style-type: none">* Make sure Tone/Pulse is set to correct position according to telephone exchange requirement* Unplug the phone, wait 30 seconds and plug the phone back in* Check the phone line cord* Check that all connectors are firmly inserted in their sockets. |
| Phone does not ring | <ul style="list-style-type: none">* Check the phone line cord* Could have too many phones on one line (the total REN of all phones should not be greater than the maximum for your area, usually 5).* Check if ring tone is set to "Off State" |
| Last number redial don't work on a PABX | <ul style="list-style-type: none">* When you first make a call try pressing the Pause Button for a pause between the outside line access digit (eg: 9 or 0) and the telephone number, you should later be able to redial the number.* If your PABX requires you to wait for a second dial tone before dialling the telephone number, press the Pause Button for a pause between the access digit and number. |
| LCD is dim | <ul style="list-style-type: none">* Check if the batteries need replacing* Check if the contrast is set correctly |