Model: Milano
Corded analogue telephone

INSTRUCTION MANUAL

Before operating this Telephone instrument please read these instructions carefully.

INTRODUCTION

Thank you for purchasing our product which adopts excellent workmanship and exceptional reliability.

Your telephone is designed to give you flexibility in use and high quality performance. To get the most from your new telephone, we suggest that you take a few minutes to read through this instruction manual to familiarize yourself with all the features of the product.

The product is guaranteed for 12 months from the date of purchase shown on your sales receipt. The guarantee does not cover damage caused by misuse or negligence or by excessive voltage. For example, faults on the telephone line or lightning.
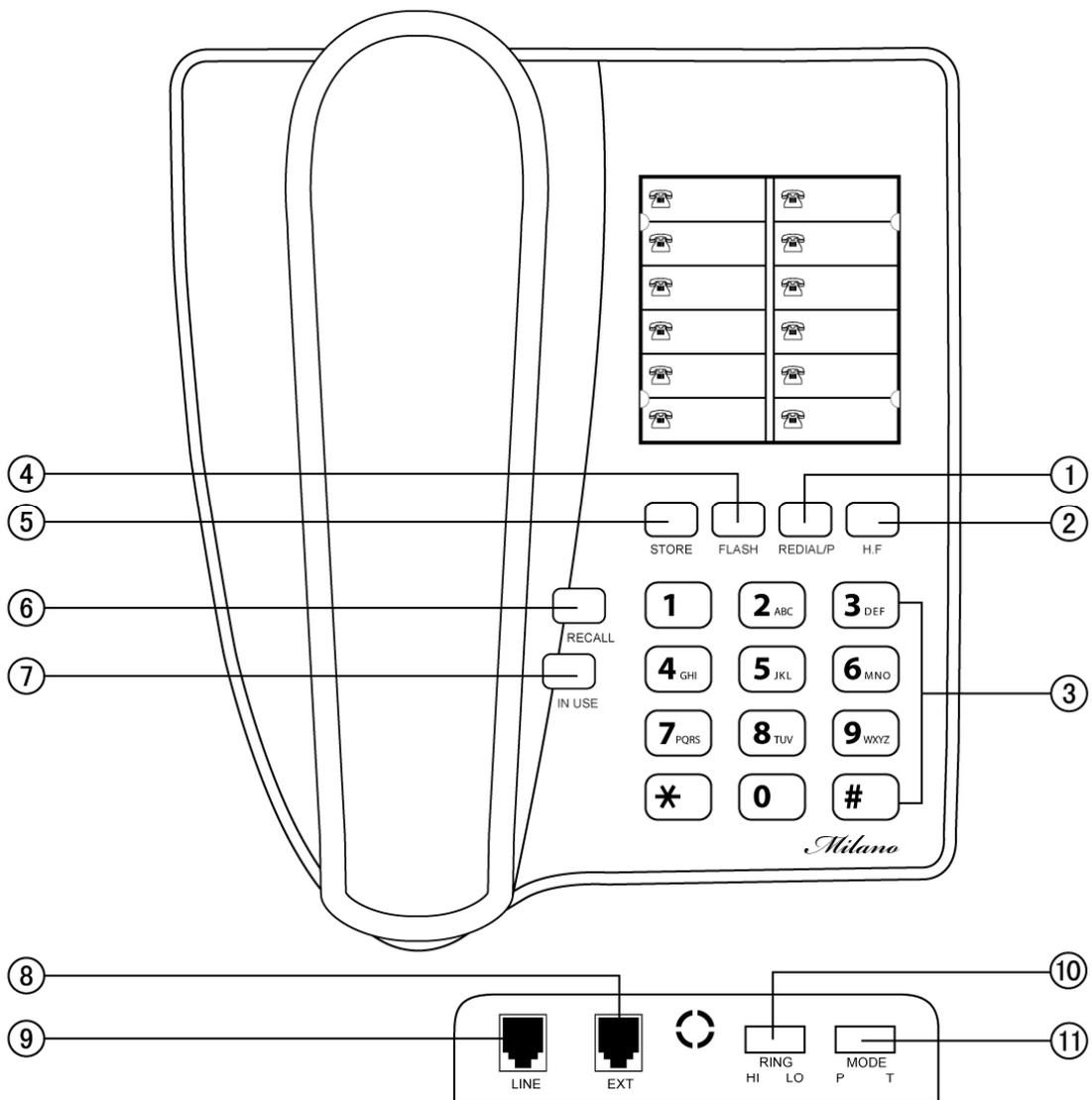
SAFETY INSTRUCTIONS

When using your telephone instrument, the following basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons:

1. Read, understand and follow all warnings and instructions
2. Unplug the product from the wall outlet before cleaning. Do not use liquid cleaning materials nor aerosols. Use a soft damp cloth for cleaning.
3. Do not place this product on unstable surfaces. The product may drop, causing serious damage to the product.
4. Do not overload wall outlets and extension cords as this can result in fire or electric shock.
5. Never push foreign objects of any kind into this product through the cabinet slots as it may affect dangerous voltage points or short circuit parts that could result in fire or electric shock. Never spill any liquids on the product.
6. Avoid moving or disconnecting this unit during a heavy storm, as there may be a risk of electric shock from lightning. Avoid conversations during electric storms.
7. Do not use this product in the vacinity of a gas leak

FEATURES

- ➢ 10 two-touch memories
- ➢ Last number redial
- ➢ Flash, Pause function for use behind a PABX
- ➢ 2-step lock function
- ➢ Pulse/Tone dialling
- ➢ Ringer volume adjustable
- ➢ In use LED indicator
- ➢ Hands-free speakerphone
- ➢ Desk/wall mountable
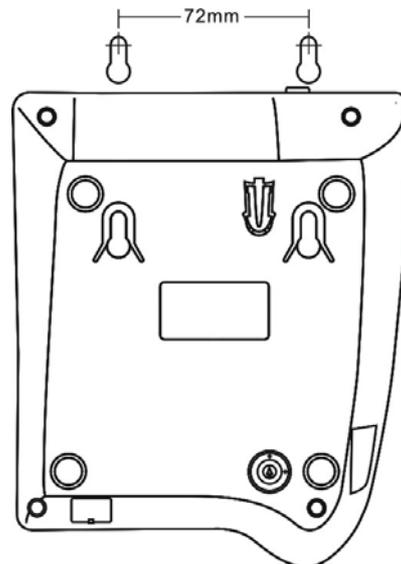
LOCATION DESCRIPTION

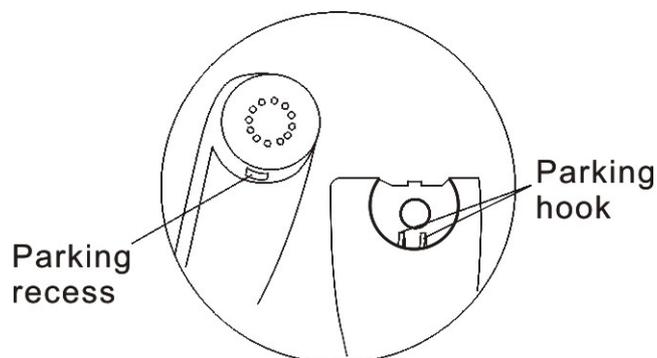| ① REDIAL/P | ④ FLASH | ⑦ IN USE LED | ⑩ RING(HI/LO) |
| ② H.F | ⑤ STORE | ⑧ EXT | ⑪ MODE(P/T) |
| ③ NUMERICAL KEY | ⑥ RECALL | ⑨ LINE | |

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INSTALLATION

1. Plug one end of the line cord into the connector marked "line" on the base of the telephone and the other end into the wall socket.

2. Connect the handset to the base of the telephone with the curly cord.

3. Select your preferred ringer volume (High or Low).

4. Set the dial mode to PULSE or TONE dialling according to your local network.

WALL MOUNT INSTALLATION

1. Mark two points on the wall that are 72mm apart to drill the fixing centers as shown below, check carefully that there are no pipes or electrical wires hidden in the wall where you are to drill the holes.

2. Fix two screws (not supplied) at the marked locations, leaving approximately 7mm between the wall and the screw head.
3. Hang the base unit on the screws using the wall mount slots.
4. You may need to remove the telephone from the wall and tighten the screws so that the base is securely fixed and does not wobble. Place the handset on the cradle with the parking hook on the cradle arranged to fit in the parking recess under the earpiece on the handset.

RECEIVING A CALL

➢ **From handset**

1. When the telephone rings, pick up the handset and talk to the other party.

2. End the call by replacing the handset on the base of the telephone.

➢ **Switching to speakerphone**

1. When using the handset, press the **H.F** button and return the handset to the base.

2. Press the **H.F** button again to end the call.

➢ **From speakerphone**

1. When the telephone rings, press the **H.F** button and talk to the calling party. For the other party to hear your voice clearly, speak into the speaker from a distance of not more than 32cm from the telephone.

2. Press the **H.F** button again to end the call.

MAKING A CALL

➢ **From Handset**

1. Pick up the handset.

2. When you hear dial tone, dial the desired number.

3. To end the call, return the handset to the base.

➢ **From Speakerphone**

1. Press the **H.F** button.

2. When you hear dial tone, dial the desired number.

3. To end the call, press the **H.F** button again.

➢ **Redial**

1. Pick up the handset or press the **H.F** button.

2. Press the **REDIAL/P** button, the last dialled number will be dialled again

TWO-TOUCH MEMORY OPERATION(SEE PAUSE FUNCTION)

➢ **To store the number in two-touch memory**

1. Pick up the handset or press the **H.F** button, then press the **STORE** button.

2. Enter the phone number you want to store using the numeric keypad.

3. Press the **STORE** button again.

4. Press one of digit keys (0-9) to store the number under that chosen digit.

➢ **Make a call from two-touch memory**

Pick up the handset or press the **H.F** button, press the **RECALL** button and then press one of the digit keys (0-9) to dial the stored number.

FLASH FUNCTION

When you dial a number to make a call, and you receive busy tone, you could press the **FLASH** button and the **REDIAL/P** button to dial the number again.

PAUSE

When dialling, press the **REDIAL/P** button to insert a 3.6s pause time between digits. This function is used behind a PABX. Insert the PAUSE between the PABX access digit (usually 0 or 9) and the number to be dialled.

LOCK

Turn the key to green, all numbers starting with "0" are locked.

Turn the key to red, all numbers are allowed to be dialed out.

* Emergency numbers starting with "1" such as 10111, 10177 can be dialled on both lock positions.

P-T SWITCH

Set the slide switch on the side of the telephone to **T**(TONE) or **P**(PULSE) to select the dialling mode.

ADJUSTING RINGING VOLUME

Set the **RING** switch to **HI** or **LO** to select the desired ringer volume.

TROUBLESHOOTING TIPS

No Dial Tone	∗ Check hook switch to make sure it pops up
Can't dial out	∗ Make sure Tone/Pulse is set to correct position according to telephone exchange requirement ∗ Unplug the phone, wait 30 seconds and plug the phone back in ∗ Check the phone line cord ∗ Check that all connectors are firmly inserted in their sockets
Phone does not ring	∗ Check the phone line cord ∗ Could have too many phones on one line (the total REN of all phones should not be greater than the maximum for your area, usually 5).
Last number redial and/ or Memory dialling don't work on a PABX	∗ When you first make a call try pressing the Pause Button for a pause between the outside line access digit (eg: 9 or 0) and the telephone number, you should later be able to redial the number. ∗ If your PABX requires you to wait for a second dial tone before dialling the telephone number, press the Pause Button for a pause between the access digit and number.